

Library Visitor Satisfaction Questionnaire

Thank you for visiting our library. Please take a moment to fill out this questionnaire to help us improve our services. Since this is a printed form, please write your answers clearly in the spaces provided.

1. General Information

Date of Visit:

Time of Visit (e.g., Morning, Afternoon, Evening):

How often do you visit the library? (e.g., Daily, Weekly, Monthly, First time):

2. Purpose of Your Visit

What was the primary purpose of your visit today? (e.g., Studying, borrowing books, using computers, attending an event):

3. Service and Facility Ratings

Please rate the following aspects of your visit on a scale from 1 to 5 (1 = Very Dissatisfied, 5 = Very Satisfied):

Staff Friendliness and Helpfulness (1-5):

Availability of Books, Magazines, and Resources (1-5):

Cleanliness and Comfort of the Library Spaces (1-5):

Computers, Wi-Fi, and Printing Services (1-5):

Overall Satisfaction with Your Visit Today (1-5):

4. Feedback and Comments

What did you like most about your visit today?:

What areas do you think we could improve?:

Any other comments or suggestions for us?: