

Product Warranty Claim Support Ticket

Please complete this form. Once filled, print this page and include it inside the package with your returned product.

Ticket Details

Support Ticket Number:

Date Issued:

Initial Claim Status:

Customer Contact Information

Full Name:

Email Address:

Phone Number:

Return Shipping Address:

Product Information

Product Name / Model:

Serial Number / IMEI:

Date of Purchase:

Retailer / Place of Purchase:

Claim & Defect Details

Primary Symptom / Defect Type:

Detailed Description of the Issue:

Troubleshooting Steps Already Attempted:

Authorization & Signatures (For Print Verification)

By signing below, you certify that the information provided is accurate and the product has not been subjected to unauthorized modifications or liquid damage.

Customer Signature (Sign after printing):

Date Signed: