

Client Offboarding Feedback Survey

Thank you for partnering with us. To help us continuously improve our services, please take a moment to provide your feedback. Since this is a printed form, please write your answers in the spaces provided.

General Information

Client Name:

Company Name:

Services/Projects Provided:

Offboarding Date:

Feedback and Experience

What was the primary reason for ending our engagement?

What were you most satisfied with during our partnership?

What were you least satisfied with, and how could we have improved?

How would you rate our communication and responsiveness? (e.g., Excellent, Good, Fair, Poor)

How would you rate the overall quality of our deliverables? (e.g., Excellent, Good, Fair, Poor)

Would you recommend our services to other businesses? (Yes / No / Comments)

Would you consider working with us again in the future? (Yes / No / Comments)

Additional Comments

Please share any other comments, suggestions, or feedback: