

Annual Gym Membership Satisfaction Survey Form

Thank you for being a valued member. Please take a few moments to fill out this annual satisfaction survey. This printed form will help us improve our facilities, equipment, and services.

1. Member Profile

Full Name:

Member ID:

Email Address:

Phone Number:

Membership Type (e.g., Individual, Family, Student):

How long have you been a member? (e.g., 6 months, 2 years):

2. Facility and Equipment Satisfaction

Please rate the following aspects on a scale of 1 to 5 (1 = Very Dissatisfied, 5 = Very Satisfied):

Cleanliness of the gym floor and workout areas:

Condition and availability of workout equipment:

Locker rooms, showers, and restroom facilities:

Gym operating hours and accessibility:

3. Staff and Services Satisfaction

Please rate the following aspects on a scale of 1 to 5 (1 = Very Dissatisfied, 5 = Very Satisfied):

Friendliness and helpfulness of front desk staff:

Knowledge and professionalism of personal trainers:

Variety and scheduling of group fitness classes:

4. Overall Experience and Feedback

Overall, how satisfied are you with your membership? (1 to 5):

What is the main reason you joined our gym?:

What is the single biggest improvement we could make?:

Any additional comments or suggestions for us?: