

# Post-Trip Customer Satisfaction Survey

Thank you for choosing us for your recent travel. Please print this page, fill out the survey by hand, and return it to our booking office or mail it to our customer relations department.

## 1. Customer and Trip Information

Full Name:

Email Address:

Phone Number:

Destination Visited:

Trip Dates (DD/MM/YYYY to DD/MM/YYYY):

Booking Reference Number:

## 2. Trip Evaluation

Please write a score from 1 (Very Dissatisfied) to 5 (Very Satisfied) for each category below:

Overall Trip Experience (Score 1-5):

Quality of Accommodations / Hotels (Score 1-5):

Local Transportation and Transfers (Score 1-5):

Tour Guides and Organized Activities (Score 1-5):

Pre-Trip Booking and Customer Support Process (Score 1-5):

## 3. Written Feedback

What was the highlight of your trip?

What aspects of your trip could have been improved?

Would you recommend our services to friends and family? (Yes / No / Maybe):

Any additional comments or suggestions:

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Thank you for your valuable feedback. Please hand this completed physical sheet to your travel agent or mail it to our main office address.