

Travel Agency Booking Service Evaluation

Thank you for choosing our travel agency. Please take a moment to evaluate our booking service. This form is designed to be filled out and printed for our records.

1. Customer and Booking Information

| | |
|---------------------------|---|
| Client Name: | <input type="text"/> |
| Booking Reference Number: | <input type="text"/> |
| Travel Agent Name: | <input type="text"/> |
| Date of Travel: | <input type="text" value="DD/MM/YYYY"/> |
| Destination: | <input type="text"/> |

2. Service Rating

Please rate the following aspects of our service on a scale from 1 to 5 (1 = Poor, 2 = Fair, 3 = Average, 4 = Good, 5 = Excellent).

| | |
|---|----------------------|
| Agent Responsiveness & Communication (Score 1-5): | <input type="text"/> |
| Agent Knowledge & Expertise (Score 1-5): | <input type="text"/> |
| Ease of the Booking Process (Score 1-5): | <input type="text"/> |
| Clarity and Accuracy of Itinerary (Score 1-5): | <input type="text"/> |
| Value for Money (Score 1-5): | <input type="text"/> |
| Overall Satisfaction with Service (Score 1-5): | <input type="text"/> |

3. Detailed Feedback

What did you like most about our booking service?

What areas could we improve to make your experience better?

Would you recommend our travel agency to others? (Yes / No):

Any additional comments or specific praise for your agent?

Please print this completed evaluation form and hand it to your agent, or mail it back to our main office address. Thank you for your valuable feedback!