

# General Customer Satisfaction Survey

Thank you for taking the time to complete this survey. Your feedback is valuable to us and helps us improve our services. Please fill out the form below.

## Customer Information

Full Name:

Date:

Email Address:

Phone Number:

## Overall Satisfaction

Please rate your satisfaction on a scale of 1 to 5 (1 = Very Dissatisfied, 5 = Very Satisfied):

How satisfied are you with our customer service?

How satisfied are you with the quality of our products/services?

How satisfied are you with the speed of our delivery/response?

How satisfied are you with the value for money?

How likely are you to recommend us to a friend or colleague?

## Feedback and Comments

What did you like most about your experience?

What areas do you think we can improve upon?

Thank you for your feedback! Please return this printed form to our representative or submission box.