

E-commerce Delivery and Shipping Feedback Form

Thank you for your purchase. Please take a moment to fill out this feedback form regarding your recent delivery and shipping experience. You can print this form and fill it out by hand.

1. Order & Customer Information

Customer Name:

Order Number:

Date of Delivery:

Shipping Carrier (e.g., FedEx, UPS, DHL):

2. Delivery Experience

How would you rate the speed of delivery? (Excellent / Good / Fair / Poor):

What was the condition of the package upon arrival? (Undamaged / Slightly Damaged / Severely Damaged):

How would you rate the professionalism of the delivery courier? (Excellent / Good / Fair / Poor):

3. Accuracy and Satisfaction

Were all the items in your order delivered correctly? (Yes / No):

If "No", please list any missing or incorrect items:

Overall satisfaction with the shipping process (Score from 1 to 10):

4. Additional Comments and Feedback

Please provide any comments or suggestions to help us improve our shipping service: