

Consulting Service Evaluation Questionnaire

Thank you for partnering with us. Please take a few moments to complete this evaluation questionnaire to help us improve our services. Since this document is formatted for printing, please fill out the fields below by hand or type directly into them.

1. General Information

Client Name / Organization:

Lead Consultant Name:

Project Name / Service Rendered:

Date of Project Completion:

2. Performance Evaluation

Please rate the following aspects of our consulting service on a scale from 1 to 5 (1 = Poor, 2 = Fair, 3 = Satisfactory, 4 = Very Good, 5 = Excellent).

A. Understanding of your business goals and project requirements:

Score (1-5):

B. Subject matter expertise and professionalism of the consultant:

Score (1-5):

C. Quality of communication, responsiveness, and updates:

Score (1-5):

D. Adherence to agreed schedules, milestones, and deadlines:

Score (1-5):

E. Quality, usefulness, and practicality of the final deliverables/advice:

Score (1-5):

F. Overall value added to your organization:

Score (1-5):

3. Written Feedback

What were the primary strengths of the consulting service provided?

What areas could the consultant improve upon in future engagements?

Would you consider working with our consultancy firm again in the future?

Yes / No / Undecided:

Any other comments or suggestions?