

# Municipal Waste Management Citizen Feedback Sheet

Thank you for taking the time to help us improve our municipal waste management services. Please fill out this feedback sheet. Once completed, you can print this page and submit it to your local municipal office or drop it in the citizen feedback box.

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## 1. Citizen Information

Full Name:

Residential Address:

Ward / Neighborhood Number:

Phone Number:

Email Address:

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## 2. Waste Collection Services

How satisfied are you with the frequency of waste collection in your area? (Excellent / Good / Fair / Poor):

Are the waste collection trucks punctual? (Yes / No / Sometimes):

How would you rate the behavior and professionalism of the waste collection staff? (Satisfactory / Unsatisfactory):

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## 3. Recycling and Segregation

Are you aware of the municipal waste segregation rules (organic, recyclable, non-recyclable)? (Yes / No):

Are there adequate recycling bins/facilities in your neighborhood? (Yes / No / Need More):

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## 4. Public Cleanliness and Street Sweeping

How often are the public streets in your neighborhood swept? (Daily / Weekly / Rarely):

Are the public litter bins in your commercial areas emptied on time? (Yes / No / No public bins nearby):

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## 5. Issues and Suggestions

What is the most common waste management issue you face? (e.g., missed collection, littering, illegal dumping):

Please provide any suggestions or comments to help us improve our services:

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*Thank you for your valuable feedback. Your input helps us maintain a cleaner and healthier community.*