

Country Club Member Satisfaction Survey Sheet

Thank you for being a valued member of our Country Club. Please take a few moments to complete this satisfaction survey. Your feedback helps us maintain the highest standards of service and facilities.

1. Member Profile

Full Name:

Member ID Number:

Membership Type (e.g., Gold, Silver, Individual, Family):

Years of Membership:

Date of Completion:

2. Facility & Service Evaluation

Please rate your satisfaction in the space provided using a scale of 1 to 5 (1 = Very Dissatisfied, 2 = Dissatisfied, 3 = Neutral, 4 = Satisfied, 5 = Very Satisfied):

Golf Course & Greens Maintenance Rating:

Clubhouse Dining Experience & Food Quality Rating:

Tennis & Pickleball Court Conditions Rating:

Swimming Pool & Locker Room Cleanliness Rating:

Fitness Center & Equipment Quality Rating:

Pro Shop Customer Service Rating:

Club Events & Social Activities Rating:

Overall Staff Friendliness & Professionalism Rating:

3. Open Feedback

What do you enjoy most about your country club membership?

What specific areas of the facilities or services require improvement?

Are there any new amenities, classes, or social events you would like to see introduced?

Please provide any additional comments or suggestions you may have:

Thank you for your feedback. Please drop this completed sheet off at the Clubhouse Front Desk.