

# Client Dispute Resolution Agreement

This Client Dispute Resolution Agreement ("Agreement") is entered into and made effective as of , by and between the parties identified below.

## 1. The Parties

Client Name:

Company Name:

## 2. Background and Purpose

The parties have previously entered into an agreement or business relationship regarding . The parties desire to establish a fair, quick, and cost-effective mechanism for resolving any disputes, claims, or controversies that may arise out of or relate to their business relationship.

## 3. Negotiation

In the event of any dispute, claim, question, or disagreement arising from or relating to their relationship, the parties shall first use their best efforts to settle the dispute. To this end, they shall consult and negotiate with each other in good faith and, recognizing their mutual interests, attempt to reach a just and equitable solution satisfactory to both parties.

## 4. Mediation

If the parties do not reach resolution through negotiation within a period of  days, then, upon notice by either party to the other, all remaining disputes, claims, or controversies shall be submitted to mediation administered by  in accordance with its commercial mediation rules.

The mediator shall be mutually agreed upon by both parties, and the mediation sessions shall take place in , .

## 5. Binding Arbitration

Any dispute, claim, or controversy that is not resolved through mediation shall be settled by binding arbitration administered by . The place of arbitration shall be .

The arbitrator's decision shall be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court having jurisdiction thereof. The prevailing party in any such arbitration shall be entitled to recover its reasonable attorney's fees and costs.

## 6. Governing Law

This Agreement and the rights of the parties hereunder shall be governed by and construed in accordance with the laws of the State of , without regard to its conflict of laws rules.

## 7. Acknowledgement and Execution

By signing below, both parties acknowledge that they have read and understood this Agreement, and agree to be bound by its terms. This document is prepared for physical printing and manual signature.

### Client Signature Section

Printed Name:

Signature:

Date:

### Company Representative Signature Section

Printed Name:

Title:

Signature:

Date: