

Library Cardholder Satisfaction Survey

Thank you for being a valued library cardholder. Please take a few minutes to fill out this print-friendly survey to help us improve our services, resources, and facilities.

1. General Information

Full Name:

Library Card Number:

Preferred Library Branch:

2. Library Usage

How often do you visit the library? (e.g., Weekly, Monthly, Rarely):

What resources do you use most? (e.g., Books, Wi-Fi, Computers, Events):

3. Satisfaction Ratings

Please rate the following aspects of your library experience on a scale of 1 to 5 (1 = Very Dissatisfied, 5 = Very Satisfied):

Customer Service and Staff Helpfulness (1-5):

Availability of Physical Materials (Books, DVDs, etc.) (1-5):

Availability of Digital Resources (E-books, Databases) (1-5):

Cleanliness and Comfort of the Facilities (1-5):

Library Programs, Classes, and Events (1-5):

4. Feedback & Comments

What is the single best thing about our library?:

What improvements or new services would you like to see?:

Additional comments or suggestions: