

Hotel Guest Service Rating Form

Thank you for staying with us. Please take a moment to rate our services. Since this form is for printing, please fill out the fields below. (Rating Scale: 1 to 5, where 1 is Poor and 5 is Excellent)

Guest Information

Guest Name:

Room Number:

Arrival Date (DD/MM/YYYY):

Departure Date (DD/MM/YYYY):

Service Ratings (Score 1 - 5)

Front Desk / Check-in Service:

Room Cleanliness and Comfort:

Staff Friendliness and Helpfulness:

Food and Beverage Quality:

Hotel Facilities (Gym, Pool, etc.):

Overall Experience:

Comments and Suggestions

What did you enjoy most about your stay?

How can we improve our services?